

Little j – Noise Management Plan

Licence Holder: Little Jay Ltd
Address: Chapel House, North Street, York, YO1 6JD
Date: 10th November 2025

1) Introduction

This Noise Management Plan outlines the measures and procedures in place at Little j to prevent public nuisance arising from noise associated with the operation of the premises.

The venue recognises its duty under the Licensing Act 2003 to ensure that noise emissions from regulated entertainment, customers, and operations are appropriately controlled.

Little j operates as an inclusive LGBTQI+ venue and bar, providing social events, music, recreation, wellbeing activities, services, sale of goods by retail/market, cabaret, dancing, reflection and expression etc. The venue aims to also contribute positively to York's diverse nightlife while maintaining good relationships with neighbouring residents and businesses.

2) Commitments

- a) Manage outdoor areas and dispersal proactively.
- b) Maintain open communication with neighbours.

3) Sound Insulation & Building Measures

- a) The premises have been assessed on the worst-case music noise scenario for the site based on a reverberant noise level of 97 dB(A). Performance of the building was satisfactory at this level with the North Street lobby door system completely open, with changes in noise levels at adjacent noise sensitive receptors considered "not significant".
- b) Keep rear doors (except for ingress or egress) and windows closed when regulated entertainment is taking place between 21:00 and 08:00 hours.
- c) All windows secondary or double glazed.
- d) The North Street final exit door is pinned back during opening hours. The internal porch door will be dynamically assessed whether this will be open or closed depending on the activity/security.

4) External Areas & Smoking/Vaping

- a) No external speakers shall be used.
- b) The footprint of the outside area shall be clearly defined by semi-permanent removable barriers, and designated a smoking & vaping area.
- c) Between 22:00 and 08:00 hours, patrons shall only use the external area for ingress and egress, queuing and smoking/vaping.
- d) Smokers & vapers will be controlled by removing all tables and chairs in the outside licensed area by 22:30 hours each day and stored away securely within the premises until 8:00 hours the following day.

- e) Internal and external signs will remind smokers & vapers to be mindful of neighbours and to keep voices down.
- f) Staff will ensure smokers & vapers do not linger and will monitor chatter in the smoking/vaping area.

5) Deliveries

- a) A contract will be arranged with a licensed waste management company. They will be instructed to only collect waste between the hours of 08:00 and 18:00.
- b) Suppliers delivering barrels will be instructed to deliver between 08:00 and 18:00.

6) Complaint Handling

- a) Complaints will be logged and reasonable issues dealt with immediately, with details recorded in a Noise Log.
- b) Management will review complaints, record findings and remedial action in the Noise Log within 5 days.
- c) The venue will engage proactively with neighbours where patterns of concerns arise.